## **PRESS RELEASE**



## Commonwealth Healthcare Corporation

Commonwealth of the Northern Mariana Islands 1 Lower Navy Hill Road, Navy Hill, Saipan, MP 96950



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## FOR IMMEDIATE RELEASE

## Milescelyn Guerrero of CHCC receives national nursing award

Milescelyn Guerrero was awarded the American Nephrology Nurses Association (ANNA) Excellence in Nursing Management Award. Guerrero is the nurse manager for the Commonwealth Healthcare Corporation's (CHCC) Jose T. Villagomez Center for Dialysis. She was chosen from a pool of national candidates and was selected through a review process.

"To be chosen for this award, nationwide, is an honor and it motivates me to continue working hard for my community," said Guerrero. "Since becoming a manager in 2015, each day presented a new challenge. Learning from those challenges with the mindset of keeping our patients healthy and alive keeps me going. I am thankful to Kirsten Jensen, who nominated me, and CHCC for entrusting me with the role of nurse manager for our dialysis unit."

According to ANNA, the award recognizes a qualified ANNA member for managerial excellence in the advancement of nephrology nursing. During her time as a nurse manager, Guerrero built the trust and respect of not only the staff who work directly with her, but also the respect of the physicians, advanced practitioners, and nurses throughout CHCC.

"Nurse managers notoriously work hard in their jobs and Miles is no exception to this," said Nephrology Nurse Practitioner Kirsten Jensen, who nominated Guerrero. "However, I have witnessed that she consistently goes above and beyond anything I have previously seen from a nurse manager, and for that she deserves to be recognized."

Guerrero not only effectively leads her staff, but also demonstrates to them how to provide excellent patient care and good customer service.

"When Miles took over the position of nurse unit manager for the dialysis unit, she worked hard with her team to provide better service to our dialysis patients," said Chief Nursing Officer Renea Raho. "She finds ways to improve herself and the unit; she offers ideas and contributes in any way she can to alleviate the workload, not only in her unit, but also in the whole nursing department. I am happy to work with her."

Guerrero was key to ensuring patients continued to receive excellent nephrology care remotely when there was no nephrologist on island, while still supporting excellent nursing care of the patients. She

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continues to work tirelessly to ensure the clinic operates smoothly, while supporting and providing continuing education that helps her staff grow as professionals.

"This is a testament to the caliber of service the dialysis center provides and it is a deserved award," added Chief Executive Officer Esther Muña. "All of us at CHCC are proud of Miles' accomplishment."

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